

IS YOUR TECHNOLOGY INVESTMENT COVERED?

Applied Video Technology (AVT) offers several options for the kind of support, service, and training that is required to get the most from your technology investment. AVT offers both on-site and remote support options that are available to our customers in several levels. With our variety of options for support, AVT can tailor a contract to meet your specific needs and budget.

AVT SERVICE OPTIONS

Make sure you are covered!. With the following service options, AVT can support your full spectrum of communications technology needs.

CUSTOM SERVICE CONTRACTS

Yearly contracts with AVT cover unlimited onsite service, phone support, email support and optional preventative maintenance visits - all with a priority response time.

SERVICE BLOCK CONTRACTS

Purchase a block of hours at a discounted rate to use however you would like - onsite service, system training, preventative maintenance and more. Service Block contracts are an economical and effective way to provide the reassurance that your investment is covered. Contracts range from 15 hours to 48 hours.

HOURLY SERVICE RATE

If a contract isn't in your budget or you need a quick fix, AVT offers onsite, remote, and phone support billed at our standard hourly rate.

Contact your AVT Account Manager or our Service Department directly for pricing. For scheduling service please reach out to support@appliedvideo.com